

We, Kusch+Co GmbH, offer a warranty for all seating and tables produced by us in accordance with the following conditions.

What is covered by the warranty

The warranty applies to the functionality and durability of the seating and tables produced by Kusch+Co GmbH.

The warranty includes the effects of the antibacterial coating on the products of our kuschmed® Hygienic-Line, provided that the products are put to their proper use and have been cleaned correctly according to the manufacturer's instructions. We should like to stress the fact that while the special antibacterial coating succeeds in effectively inhibiting the growth of bacteria, a 100% sterility can not be guaranteed. Professional disinfection and cleaning remain indispensable.

These warranty conditions will not restrict the customer's legal rights. The legal warranty claims in particular remain unaffected by these warranty conditions.

Warranty period

We offer a 5-year warranty for all seating and tables produced by Kusch+Co GmbH, and a 2-year warranty for all products that are suited for outdoor use and are actually used outdoors. The warranty period begins upon delivery ex works Hallenberg.

Warranty provisions

Should any seating and/or table produced by us lose its functionality within the warranty period due to a material or manufacturing defect, we will fulfill our warranty obligations by offering a free repair or by supplying the necessary spare parts free of charge.

Warranty exclusions

This warranty does not apply:

- To parts subject to natural wear and tear (glides, castors, surfaces HPL and linoleum, fabrics, etc.).
- Jeans and other textiles may stain light-coloured surfaces (e.g. HPL, fabrics, etc.).
- Materials supplied to us by customers or bought and processed on customer request, such as fabrics.
- When the products have been in use for more than 8 hours a day.
- In case of damage caused by incorrect or improper use or handling of the product or non-observance of the operating instructions.
- In case of damage caused by external factors (for instance, acid, moisture, unprofessional cleaning
- or disinfection, etc.) or extreme weather conditions (cf. separate care instructions).
- In case of damage caused by improper maintenance or repairs by persons that have not been authorized to do so by us.

Warranty claims

Warranty claims must be drawn up in writing upon presentation of the original invoice addressed to one of our subsidiaries or to the head office in Hallenberg, Germany. When a warranty claim is submitted, the warranty period is neither renewed nor extended. No other warranties apply, in particular compensation deliveries and claims for damages are neither covered nor regulated by our warranty.